

ERIE INDEMNITY COMPANY

Investor Supplement Third Quarter 2014

This report is for informational purposes only and includes consolidated financial statements and financial exhibits that are unaudited. This report should be read in conjunction with documents filed with the U.S. Securities and Exchange Commission, including the most recent Annual Report on Form 10-K for 2013.

Erie Indemnity Company Investor Supplement - Third Quarter 2014 Table of Contents

| | Page |
|---|------|
| Basis of Presentation | 1 |
| Erie Insurance Group's Quarterly Operations by Interest | 2 |
| Erie Insurance Group's Year to Date Operations by Interest | 3 |
| Balance Sheet Information - Indemnity | 4 |
| Indemnity Management Operations | 5 |
| Property and Casualty Group Direct Written Premium Growth Measures | 6 |
| Property and Casualty Group Reported Combined Ratio (Statutory Basis) - Direct Business | 7 |

Erie Indemnity Company Investor Supplement - Third Quarter 2014 Basis of Presentation

Entity Definitions

The accompanying consolidated financial statements of Erie Indemnity Company reflect the consolidated results of Indemnity and the Erie Insurance Exchange ("Exchange"), which we refer to collectively as "Erie Insurance Group."

<u>Indemnity</u> is a publicly held Pennsylvania business corporation that since 1925 has been the managing Attorney-in-Fact for the subscribers (policyholders) of Exchange. Indemnity shareholder interest represents the Class A and Class B shareholders. All management operations accrue to the Indemnity shareholder interest.

Exchange is a subscriber (policyholder) owned Pennsylvania-domiciled reciprocal insurer that writes property and casualty insurance. Exchange refers to the noncontrolling interest held for the interest of the subscribers (policyholders) and includes its interests in Erie Insurance Company ("EIC"), Erie Insurance Company of New York ("ENY"), Erie Insurance Property and Casualty Company ("EPC"), Flagship City Insurance Company ("Flagship") and Erie Family Life Insurance Company ("EFL"). All property and casualty and life insurance results accrue to the interest of the subscribers (policyholders) of the Exchange, or noncontrolling interest.

The Property and Casualty Group ("P&C Group") is a regional insurance group operating in 11 Midwestern, Mid-Atlantic, and Southeastern states and the District of Columbia. The P&C Group is comprised of Exchange and its wholly owned property and casualty subsidiaries.

EFL is an affiliated life insurance company that underwrites and sells individual and group life insurance policies and fixed annuities.

Operating income (loss) is net income (loss) excluding the after-tax impact of the net realized investment gains (losses) and impairment losses.

Property and Casualty Group

Certain operating and statistical measures have been incorporated herein to provide supplemental data that indicate current trends in the P&C Group's business. These measures include revenue, policies in-force and policyholder retention. Policyholder retention is defined as renewal policies in the current period divided by total policies in the prior period.

The P&C Group, along with others in the property and casualty insurance industry, use statutory underwriting ratios as measures of performance. The loss and loss expense ratio is the ratio of losses and loss expenses to earned premiums. The statutory underwriting expense ratio is the ratio of underwriting expenses to written premiums. The combined ratio is the sum of the loss and loss expense ratio, the underwriting expense ratio and the policyholder dividend ratio. A combined ratio below 100% demonstrates underwriting profit; a combined ratio above 100% demonstrates underwriting losses. The catastrophe ratio (a component of the loss ratio) represents the ratio of catastrophe losses to earned premiums.

GAAP combined ratio is the sum of the loss and loss expense ratio, the underwriting expense ratio and, where applicable, the ratio of policyholder dividends to net earned premiums. For GAAP, the loss and loss expense ratio is the ratio of incurred losses and loss expenses to net earned premiums. The underwriting expense ratio is the ratio of policy acquisition and other underwriting costs to net earned premiums. A GAAP combined ratio under 100% generally indicates an underwriting profit. A GAAP combined ratio over 100% generally indicates an underwriting loss.

Loss reserve development is the increase or decrease in incurred losses and loss expenses as a result of the re-estimation of loss and loss expense reserves at successive valuation dates for a given group of claims. Loss reserve development may be related to one or more prior years. In the opinion of the Company's management, discussion of loss reserve development is useful to investors as it allows them to assess the impact between prior year development on incurred claims and claim adjustment expenses, net income, and changes in claims and claim adjustment expense reserve levels from period to period.

| | Erie Insurance Group's Quarterly Operations by Interest (Unaudited) | | | | | | | | | | | | | | |
|--|---|--------------------------|----|------------|------------------------------------|----------------------------------|-----|----------------------------|------------------------|-------|--------------|----------------------|----------------------------------|------------------|--|
| | | (dollars in millions, e. | | | | | | | except per share data) | | | | | | |
| | | T., 1., | | N T | | 4 11: | | Eliminations of | | | | | | | |
| | Indemnity shareholder interest | | | | Noncontrolling interest (Exchange) | | | related party | | | | Erie Insurance Group | | | |
| | | ree moi | | | | | | | Three months ended | | | | · | | |
| | | see moi Septem | | | | Three months ended September 30, | | | | | | ı | Three months ended September 30, | | |
| | | 014 | | 013 | 2014 | |)13 | September 30, 2014 2013 | | | | 2014 | 2013 | | |
| Management operations: | | | | | | | | | | | | _ | | | |
| Management fee revenue, net | \$ | 362 | \$ | 333 | \$ | | \$ | | \$ | (362) | \$ (33) | 3) | \$ — | \$ — | |
| Service agreement revenue | | 8 | | 8 | | | | _ | | | ` — | _ | 8 | 8 | |
| Total revenue from management operations | | 370 | | 341 | | | | | | (362) | (33: | 3) | 8 | 8 | |
| Cost of management operations | | 308 | | 281 | | | | | | (308) | (28 | 1) | | | |
| Income from management operations before taxes | | 62 | | 60 | | | | | | (54) | (5) | 2) | 8 | 8 | |
| Property and casualty insurance operations: | | | | | | | | | | | | | | | |
| Net premiums earned | | | | | 1,3 | 33 | | 1,221 | | | _ | _ | 1,333 | 1,221 | |
| Losses and loss expenses | | | | | 9 | 80 | | 841 | | (1) | (| 1) | 907 | 840 | |
| Policy acquisition and underwriting expenses | | _ | | | 3 | 87 | | 356 | | (56) | (5 | <u>4)</u> | 331 | 302 | |
| Income from property and casualty insurance | | | | | | 20 | | 24 | | 57 | - | _ | 0.5 | 70 | |
| operations before taxes | | | | | | 38 | | 24 | | 57 | 5: | <u> </u> | 95 | 79 | |
| <u>Life insurance operations:</u> (1) | | | | | | | | | | | | | | | |
| Total revenue | | _ | | | | 48 | | 47 | | 0 | (| 1) | 48 | 46 | |
| Total benefits and expenses | | | | | | 38 | | 37 | | 0 | | 0 | 38 | 37 | |
| Income from life insurance operations before taxes | | | | | | 10 | | 10 | | 0 | (| 1) | 10 | 9 | |
| <u>Investment operations:</u> (1) | | | | | | | | | | | | | | | |
| Net investment income | | 4 | | 4 | | 90 | | 83 | | (3) | (2 | 2) | 91 | 85 | |
| Net realized gains (losses) on investments | | 0 | | 1 | (| 88) | | 188 | | | _ | _ | (88) | 189 | |
| Net impairment losses recognized in earnings | | 0 | | 0 | | 0 | | (9) | | | _ | _ | 0 | (9) | |
| Equity in earnings of limited partnerships | | 4 | | 5 | | 30 | | 32 | | | | _ | 34 | 37 | |
| Income from investment operations before taxes | | 8 | | 10 | | 32 | | 294 | | (3) | (. | 2) | 37 | 302 | |
| Income from operations before income taxes and noncontrolling interest | | 70 | | 70 | | 80 | | 328 | | _ | | _ | 150 | 398 | |
| Provision for income taxes | | 23 | | 24 | | 19 | | 107 | | _ | _ | _ | 42 | 131 | |
| Net income | \$ | 47 | \$ | 46 | | 61 | \$ | 221 | \$ | | <u>\$</u> | _ | \$ 108 | \$ 267 | |
| <u>- 177</u> | Ψ | - ' ' | Ψ | | <u> </u> | <u> </u> | Ψ | | Ψ | | - | = | * 100 | * 201 | |

⁽¹⁾ Earnings on life insurance related invested assets are integral to the evaluation of the life insurance operations because of the long duration of life products. On that basis, for presentation purposes, the life insurance operations in the table above include life insurance related investment results.

| Operating income | \$ 47 | \$ 45 |
|--------------------------------------|------------|------------|
| Net income per share - diluted | \$ 0.90 | \$ 0.87 |
| Operating income per share - diluted | \$ 0.90 | \$ 0.86 |

Key measures

| Gross margin % - Indemnity | 16.5% | 17.7% |
|----------------------------|-------|-------|
| GAAP combined ratio | 97.1% | 98.1% |

| | Erie Insurance Group's Year to Date Operations by Interest (Unaudited) | | | | | | | | | | | | | | | |
|--|--|--------------------------|-----|-----|----|------------------------------------|-------|-------|-----------------|---------------------------------|----------|----------|----------------------|---------------------------------|-------|--|
| | | (dollars in millions, ex | | | | | | | xcept per | | | | | | | |
| | | T., J., | : 4 | | | T | 4 11: | | Eliminations of | | | | | | | |
| | Indemnity shareholder interest | | | | | Noncontrolling interest (Exchange) | | | | related party | | | Erie Insurance Group | | | |
| | | ine mor | | | | | | | | transactions | | | | · | | |
| | 1N | Septen | | | | Nine months ended September 30, | | | | Nine months ended September 30, | | | | Nine months ended September 30, | | |
| | 2 | 2014 | | 013 | | 14 | |)13 | 2014 | 2014 2013 | | | | | | |
| Management operations: | | | | | | | | | | | | | | | | |
| Management fee revenue, net | \$ | 1,047 | \$ | 965 | \$ | | \$ | | \$ (1,04 | 7) | \$ (965) | \$ | | \$ | | |
| Service agreement revenue | | 23 | | 23 | | _ | | | | _ | | | 23 | | 23 | |
| Total revenue from management operations | | 1,070 | | 988 | | _ | | | (1,04 | 7) | (965) | | 23 | | 23 | |
| Cost of management operations | | 882 | | 820 | | | | | (88 | 2)_ | (820) | | | | | |
| Income from management operations before taxes | | 188 | | 168 | | _ | | | (16 | 5) | (145) | | 23 | | 23 | |
| Property and casualty insurance operations: | | | | | | | | | | | | | | | | |
| Net premiums earned | | | | | | 3,899 | 3 | 3,573 | _ | _ | _ | | 3,899 | | 3,573 | |
| Losses and loss expenses | | | | | 3 | 3,016 | 2 | 2,495 | (| 4) | (4) |) | 3,012 | | 2,491 | |
| Policy acquisition and underwriting expenses | | | | | 1 | 1,132 | | 1,032 | (17 | 3) | (151) | <u> </u> | 959 | | 881 | |
| (Loss) income from property and casualty insurance | | | | | | (2.40) | | 1.0 | 17 | 7 | 1.5.5 | | (72) | | 201 | |
| operations before taxes | | | | | | (249) | | 46 | 17 | / | 155 | | (72) | | 201 | |
| <u>Life insurance operations:</u> (1) | | | | | | | | | | | | | | | | |
| Total revenue | | | | | | 144 | | 139 | (| 1) | (2) |) | 143 | | 137 | |
| Total benefits and expenses | | | | | | 111 | | 105 | | 0 | 0 | | 111 | | 105 | |
| Income from life insurance operations before taxes | | | | | | 33 | | 34 | (| 1) | (2) | <u> </u> | 32 | | 32 | |
| Investment operations: (1) | | | | | | | | | | | | | | | | |
| Net investment income | | 12 | | 11 | | 263 | | 243 | (1 | 1) | (8) |) | 264 | | 246 | |
| Net realized gains on investments | | 1 | | 1 | | 95 | | 492 | _ | _ | | | 96 | | 493 | |
| Net impairment losses recognized in earnings | | 0 | | 0 | | 0 | | (9) | _ | _ | | | 0 | | (9) | |
| Equity in earnings of limited partnerships | | 13 | | 13 | | 97 | | 98 | | | _ | | 110 | | 111 | |
| Income from investment operations before taxes | | 26 | | 25 | | 455 | | 824 | (1 | 1) | (8) | | 470 | | 841 | |
| Income from operations before income taxes and noncontrolling interest | | 214 | | 193 | | 239 | | 904 | _ | _ | | | 453 | | 1,097 | |
| Provision for income taxes | | 72 | | 66 | | 61 | | 297 | | _ | | | 133 | | 363 | |
| Net income | • | 142 | \$ | 127 | \$ | 178 | \$ | 607 | \$ - | | <u> </u> | \$ | 320 | \$ | 734 | |
| 1 tot income | Ψ | 174 | Ψ | 14/ | Ψ | 1/0 | ψ | 007 | Ψ | _ | ψ — | Ψ | 340 | Ψ | 134 | |

⁽¹⁾ Earnings on life insurance related invested assets are integral to the evaluation of the life insurance operations because of the long duration of life products. On that basis, for presentation purposes, the life insurance operations in the table above include life insurance related investment results.

| Operating income | \$ 141 | \$ 126 |
|--------------------------------------|------------|------------|
| Net income per share - diluted | \$ 2.71 | \$ 2.41 |
| Operating income per share - diluted | \$ 2.70 | \$ 2.40 |
| | | |

Key measures

| Gross margin % - Indemnity | 17.5% | 17.1% |
|----------------------------|--------|-------|
| GAAP combined ratio | 106.3% | 98.7% |

| | | | В | Balance She | et Information | - In | demnity | | |
|--|------|-------------------|-----------|--------------------|-------------------|------|--------------------|----|---------------------|
| | | | | | (in millions) | | | | |
| | Sept | ember 30, 2014 | J | une 30, 2014 | March 31, 2014 | De | cember 31, 2013 | Se | ptember 30, 2013 |
| Assets | | | | | | | | | |
| Investments | | | | | | | | | |
| Available-for-sale securities, at fair value: | | | | | | | | | |
| Fixed maturities | \$ | 563 \$ | \$ | 497 | \$ 502 | \$ | 526 | \$ | 499 |
| Equity securities | | 25 | | 26 | 35 | | 50 | | 48 |
| Limited partnerships | | 134 | | 141 | 145 | | 146 | | 158 |
| Other invested assets | | 1 | | 1 | 1 | | 1 | | 1 |
| Total investments | | 723 | | 665 | 683 | | 723 | | 706 |
| Cash and cash equivalents | | 45 | | 63 | 44 | | 49 | | 33 |
| Deferred income taxes | | 2 | | 1 | | | 2 | | 42 |
| Other assets | | 114 | | 112 | 113 | | 114 | | 107 |
| Receivables from Exchange and other affiliates | | 343 | | 339 | 301 | | 300 | | 320 |
| Note receivable from EFL | | 25 | | 25 | 25 | | 25 | | 25 |
| Total assets | \$ | 1,252 | <u>\$</u> | 1,205 | \$ 1,166 | \$ | 1,213 | \$ | 1,233 |
| Liabilities and shareholders' equity | | | | | | | | | |
| Liabilities | | | | | | | | | |
| Other liabilities | \$ | 481 \$ | \$ | 450 | \$ 424 | \$ | 479 | \$ | 576 |
| Total liabilities | | 481 | | 450 | 424 | | 479 | | 576 |
| Shareholders' equity | | 771 | | 755 | 742 | | 734 | | 657 |
| Total liabilities and shareholders' equity | \$ | 1,252 \$ | \$ | 1,205 | \$ 1,166 | \$ | 1,213 | \$ | 1,233 |

Direct written premiums of the P&C Group

P&C Group direct written premiums - total

Indemnity management operations revenue

Private passenger auto

Commercial multi-peril Commercial auto Workers compensation

All other lines of business

Management fee rate

Service fee/other

Management fee revenue, gross

Homeowners

Indemnity Management Operations

(dollars in millions)

| Thron | Months | Lindad |
|-------|--------|--------|
| | | |

| | | 1. | mee | e Months En | aea | | | |
|-----|--------------------|------------------|-----|-------------------|-----|---------------------|----|----------------------|
| Sep | tember 30, 2014 | June 30, 2014 | | March 31, 2014 | D | ecember 31, 2013 | Se | eptember 30, 2013 |
| | | | | | | | | |
| \$ | 634 | \$ 616 | \$ | 557 | \$ | 521 | \$ | 592 |
| | 413 | 406 | | 301 | | 330 | | 376 |
| | 169 | 185 | | 176 | | 150 | | 153 |
| | 96 | 111 | | 99 | | 84 | | 86 |
| | 94 | 109 | | 106 | | 83 | | 86 |
| | 43 | 47 | | 40 | | 35 | | 39 |
| | 1,449 | 1,474 | | 1,279 | | 1,203 | | 1,332 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | 25.00% | 25.00% |) | 25.00% | ó | 25.00% | | 25.00% |
| \$ | 363 | \$ 368 | \$ | 320 | \$ | 301 | \$ | 333 |
| | 7 | 6 | | 6 | | 8 | | 8 |
| \$ | 370 | \$ 374 | \$ | 326 | \$ | 309 | \$ | 341 |

| \$ 1,807 | \$ 1,698 |
|-------------|-------------|
| 1,120 | 1,013 |
| 530 | 485 |
| 306 | 275 |
| 309 | 283 |

130

4,202

Nine Months Ended
September 30, September 30,

2013

119

2014

| 25.00% | 25.00% |
|----------------|--------|
| \$ 1,051 \$ | 968 |
| 19 | 20 |
| \$ 1,070 \$ | 988 |

Indemnity cost of management operations

Total revenue from management operations

Commissions
Non-commission expense
Total cost of management operations

| Three Months Ended | | | | | | | | | | |
|--------------------|-----|------------------|------|-------------------|----|---------------------|--------------------|--|--|--|
| September 30, 2014 | | June 30, 2014 | | March 31, 2014 | | ecember 31, 2013 | September 30, 2013 | | | |
| \$ 208 100 | | \$ 205 101 | * | 174 94 | \$ | 172 96 | \$ 187 94 | | | |
| \$ 308 | 3 5 | \$ 306 | 5 \$ | 268 | \$ | 268 | \$ 281 | | | |

| Nine Months Ended | | | | | | | |
|-------------------|---------------------|-----------------------|------------|--|--|--|--|
| Sep | otember 30, 2014 | , September 3 2013 | | | | | |
| \$ | 587 295 | \$ | 538 282 | | | | |
| \$ | 882 | \$ | 820 | | | | |

Gross margin from management operations

Income from management operations Gross margin %

| Three Months Ended | | | | | | | | | | |
|--------------------|------------------|-------------------|----------------------|--------------------|--|--|--|--|--|--|
| September 30, 2014 | June 30, 2014 | March 31, 2014 | December 31, 2013 | September 30, 2013 | | | | | | |
| \$ 62 | \$ 68 | | * | \$ 60 | | | | | | |
| 16.5% | 18.2% | 17.9% | 13.2% | 17.7% | | | | | | |

| Nine Months Ended | | | | | | | | |
|-------------------|-------------------|-----|--------------------|--|--|--|--|--|
| | ember 30, 2014 | Sep | tember 30, 2013 | | | | | |
| \$ | 188 | \$ | 168 | | | | | |
| | 17.5% |) | 17.1% | | | | | |

P&C Group Direct Written Premium Growth Measures

| | September 30, 2014 | June 30, 2014 | March 31, 2014 | December 31, 2013 | September 30, 2013 |
|--|--------------------|------------------|-------------------|----------------------|--------------------|
| 12 month growth rate policies in force | | | | | |
| Total all lines | 4.5% | 4.5% | 4.7% | 4.8% | 4.7% |
| Total personal lines | 4.4% | 4.5% | 4.6% | 4.8% | 4.7% |
| Total commercial lines | 4.6% | 4.7% | 4.9% | 5.2% | 5.0% |
| Retention trends | | | | | |
| Total all lines | 90.5% | 90.6% | 90.6% | 90.6% | 90.7% |
| Total personal lines | 91.0% | 91.1% | 91.1% | 91.2% | 91.3% |
| Total commercial lines | 86.7% | 86.9% | 87.1% | 86.7% | 86.5% |
| 12 month % change average premiums | | | | | |
| Total all lines | 4.1% | 4.2% | 4.2% | 4.5% | 4.7% |
| Total personal lines | 3.6% | 3.7% | 3.8% | 3.8% | 3.9% |
| Total commercial lines | 5.2% | 5.4% | 5.2% | 6.3% | 6.7% |

| P&C Group | |
|---|-----|
| Reported Combined Ratio (Statutory Basis) - Direct Busine | ess |

| | Three Months ended September 30, 2014 | | | | Three Months ended September 30, 2013 | | | | |
|------------------------------------|---------------------------------------|-------------------|------------------|-----------------------|---------------------------------------|-----------------------|--------|--------------|--|
| | Prior Year | | | | Prior Year | | | _ | |
| | | Reserve | | Current Reserve | | | | Current | |
| | | Development | Accident Year | | | Development | | | |
| | | Deficiency | | | Deficiency | | | Year | |
| | Calendar | (Redundancy) | Catastrophe | Catastrophe Excluding | | Calendar (Redundancy) | | Excluding | |
| | Year | [Direct business] | Losses | Catastrophes | Year | [Direct business] | Losses | Catastrophes | |
| Private passenger auto | 105.0% | (1.5)% | (1.5)% | 108.0% | 100.3 % | (1.1)% | 0.8 % | 100.6 % | |
| Homeowners | 81.1% | (3.5)% | 12.7 % | 71.9 % | 94.6% | (3.5)% | 18.1 % | 80.0% | |
| Other personal lines | 150.0 % | 35.0 % | (2.0)% | 117.0% | 34.5 % | (52.0)% | 40.0 % | 46.5 % | |
| Total personal lines | 96.7% | (1.7)% | 3.8 % | 94.6% | 97.1% | (2.8)% | 7.1% | 92.8% | |
| Commercial multi-peril | 90.1 % | (8.1)% | 10.1 % | 88.1 % | 87.5% | (3.9)% | 4.6 % | 86.8 % | |
| Commercial auto | 87.3 % | (10.1)% | (2.0)% | 99.4% | 101.3 % | (0.5)% | 0.1 % | 101.7% | |
| Workers compensation | 103.5 % | 8.3 % | 0.0 % | 95.2 % | 96.4% | (17.4)% | 0.0% | 113.8 % | |
| Other commercial lines | 50.6 % | (14.5)% | (0.3)% | 65.4% | 77.3 % | 3.1 % | 0.6% | 73.6% | |
| Total commercial lines | 90.2% | (4.9)% | 3.9 % | 91.2% | 92.4% | (6.0)% | 2.1% | 96.3% | |
| Grand total - direct business only | 94.8% | (2.6)% | 3.8 % | 93.6% | 95.8% | (3.7)% | 5.7% | 93.8% | |

| | Nine Months ended September 30, 2014 | | | | Nine Months ended September 30, 2013 | | | | |
|------------------------------------|--------------------------------------|-------------------|-------------|-----------------|--------------------------------------|-------------------|-------------|------------------|--|
| | Prior Year | | | | Prior Year | | | | |
| | Reserve | | | Current Reserve | | | | Current | |
| | | Development | | Accident | Accident Development Year Deficiency | | | Accident Year | |
| | | Deficiency | | Year | | | | | |
| | Calendar (Redundancy) Catastro | | Catastrophe | Excluding | Calendar | (Redundancy) | Catastrophe | Excluding | |
| | Year | [Direct business] | Losses | Catastrophes | Year | [Direct business] | Losses | Catastrophes | |
| Private passenger auto | 106.5 % | (0.7)% | 4.3 % | 102.9 % | 100.8 % | (0.3)% | 0.7 % | 100.4 % | |
| Homeowners | 104.7 % | (0.9)% | 24.0 % | 81.6% | 92.6% | (1.0)% | 12.4% | 81.2 % | |
| Other personal lines | 89.9 % | 0.0 % | 0.3 % | 89.6% | 59.5 % | (17.9)% | 1.0 % | 76.4 % | |
| Total personal lines | 105.6% | (0.8)% | 11.6 % | 94.8% | 97.2% | (0.8)% | 5.0% | 93.0% | |
| Commercial multi-peril | 106.7% | (3.8)% | 11.5 % | 99.0% | 90.7% | 0.0 % | 3.0% | 87.7% | |
| Commercial auto | 104.1 % | 0.9 % | 2.4 % | 100.8 % | 101.2 % | 0.6 % | 0.2 % | 100.4 % | |
| Workers compensation | 96.3 % | (7.3)% | 0.0 % | 103.6% | 105.1 % | (0.7)% | 0.0% | 105.8 % | |
| Other commercial lines | 67.0 % | (4.8)% | 0.6 % | 71.2 % | 78.9 % | 6.5 % | 0.4 % | 72.0 % | |
| Total commercial lines | 100.8% | (3.6)% | 5.6 % | 98.8% | 96.1% | 0.4 % | 1.4% | 94.3% | |
| Grand total - direct business only | 104.2% | (1.6)% | 9.9 % | 95.9% | 96.9% | (0.5)% | 3.9% | 93.5% | |